

Trouble with my backups. Here are the log entries:

Event detail view BackupAssist™
View event details



Deleted old catalogues:

Date: 2/20/2016 12:45 AM

Error ID:

Level: Info

Category: Backup Engine - File



BackupAssist - Events

Event detail view BackupAssist™
View event details



ZipEngine: start zipping

Date: 2/20/2016 12:45 AM

Error ID:

Level: Debug

Category: Backup Engine - File



Event detail view BackupAssist™
View event details



Signal job finalised at 2/20/2016 3:51:34 AM

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: Overall Dependency



Event detail view BackupAssist™
View event details

Signal job finalised

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: RestoreDependency



Event detail view BackupAssist™
View event details

Signal job finalised

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: VSSDependency



Event detail view BackupAssist™
View event details



The job server has detected that job 'Full Backup' has completed, with status 'Died' (execution 2.1)

Date: 2/20/2016 3:51 AM

Error ID:

Level: Major

Category: Jobs



Event detail view

View event details

Backup Assist™

newExecution.BackupReport is null. No current report will be sent.

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: ExecutionReportCollator



Event detail view

View event details

Backup Assist™

Report action is BeginCollatedReport for execution 2.1 run at 2/20/2016 12:45:03 AM

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: ExecutionReportCollator



Event detail view

View event details

Backup Assist™

FetchCurrentJobStatuses()

Date: 2/20/2016 3:51 AM

Error ID:

Level: Debug

Category: JobServerThread



Event detail view

View event details

Backup Assist™

Unable to load execution summary for key 2.1

```
System.ApplicationException: Could not load summary for execution key 2.1
at Cortex.IT.BA.BackupJobs.BackupJobExecutionSummary..ctor(String executionKey)
at Cortex.IT.BA.BackupJobs.BackupHistory.FetchExecutionSummary(String executionKey, Boolean
addToCacheIfNotFound)
```

Date: 2/20/2016 11:12 AM

Error ID:

Level: Debug

Category: Settings



Event detail view

View event details

Backup Assist™

Unexpected exception

```
EXCEPTION: System.NullReferenceException: Object reference not set to an instance of an object.
at
Cortex.IT.BA.BackupJobs.BackupHistory.<>.<_DisplayClass4.<GetExecutionsStartedBefore>b__3
(ExecutionKey key)
at System.Collections.Generic.List`1.FindAll(Predicate`1 match)
at Cortex.IT.BA.BackupJobs.BackupHistory.GetExecutionsStartedBefore(DateTime thisTime)
at Cortex.IT.BA.BackupJobs.JobService.CleanupHistoryToArchive()
```

Date: 2/20/2016 11:12 AM

Error ID:

Level: Warning

Category: JobService.CleanupHistoryToArchive



Event detail view BackupAssist™
View event details

HTTP POST query sent

```
URL: https://secure.backupassist.com/services/Interface/logging.php?
source=ba&installationguid=8374fef1-269b-40f5-aa13-
51bdaf32012f&buildname=BackupAssist&internalversion=8.4.5005.0POST: core=
{"InstallationGuid":"8374fef1-269b-40f5-aa13-51bdaf32012F","ComputerName":"ACSSECD5-
2B","InternalVersion":"8.4.5005.0","Version":"8.4.5r1
(5)","Source":"ba","IsInTrial":false,"TrialDays":0,"Activated":true,"BuildName":"BackupAssist","Cultur
e":"en-US",...HTTP STATUS: OKRESPONSE:
```

Date: 2/20/2016 11:12 AM
Error ID:
Level: Debug
Category: WebQuery

Event detail view BackupAssist™
View event details

Unexpected response for web info logging:

Date: 2/20/2016 11:12 AM
Error ID:
Level: Warning
Category: WLQ

From here the log entries look to just repeat these last few entries.